



Dear VINO Venue Customer,

VINO Venue takes the welfare of our guests and employees very seriously. We want to take this opportunity to let you know of the policies and procedures we have put in place to help prevent the spread of COVID-19/Coronavirus.

What we are doing:

- VINO Venue is carefully monitoring the CDC, WHO and the State Department recommendations daily.
- VV is educating our employees on preventative measures.
- VV maintains high levels of sanitation at all times but has recently enhanced our sanitation protocol. Door handles, computers and other commonly used surfaces are being cleaned with increased frequency. Tables and seats are wiped with sanitizing solution between guests.
- VV is ensuring that all working team members are healthy. Sick employees will not be allowed to work. If someone in an employee's household has been diagnosed, they must inform management.
- VV has posted signage in restrooms to remind guests about frequent and thorough hand washing.
- No-Touch check in system - Sign in tables for classes and events will be manned by one person vs. allowing guests to sign in themselves.
- Classroom doorstops will be used so that doors are open, and doorknobs do not need to be touched.
- Space between classroom seating and restaurant seating has been increased.
- Hand sanitizer is available at multiple points through our facility for guest use.
- VV has installed a trash can outside bathrooms for paper towels used to open doors after hands are washed.

For additional information on the virus please refer to the CDC website here: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

We appreciate the opportunity to serve you and will continue to do everything in our power to provide our customers with a clean and healthy environment. If you feel sick, please stay home. ***But, if you are well, please come to eat, drink and take classes with us! We encourage everyone to continue to support local business in any way they can!***

Thank you,

VINO Venue